

## Regional Funding

### Fiscal Year 2021 - Partner Funding Application

#### Legal Aid Works (Formerly Rappahannock Legal Services)

##### Agency Information

###### General Information

<b>Agency Name</b>	Legal Aid Works (Formerly Rappahannock Legal Services)
<b>Physical Address</b>	500 Lafayette Boulevard, Suite 100, Fredericksburg, VA, 22401, U.S.A.
<b>Mailing Address</b>	500 Lafayette Boulevard, Suite 100, Fredericksburg, VA 22401
<b>Agency Phone Number</b>	(540) 371-1105 x116
<b>Federal Tax ID #</b>	23-7362601
<b>Web Address</b>	www.LegalAidWorks.org
<b>Agency Email Address</b>	akloeckner@LegalAidWorks.org

###### Agency Mission Statement

We champion fairness by advocating for those with the least access to the civil court system. Vulnerable low-income adults who face imminent homelessness through illegal eviction or foreclosure; victims of domestic violence who need civil protective orders, custody/support orders or divorces; and people who are in crisis due to financial abuse by creditors can get assistance from our organization.

<b>Number of Years in Operation</b>	46
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###### Main Contact

<b>Main Contact</b>	Ann H. Kloeckner, phone: (540) 371-1105 x116, email: akloeckner@LegalAidWorks.org
<b>Job Title</b>	Executive Director

###### Localities Served

*Please select any/all localities your agency serves.*

<b>Caroline</b>	<input checked="" type="checkbox"/>
<b>Fredericksburg</b>	<input checked="" type="checkbox"/>
<b>King George</b>	<input checked="" type="checkbox"/>
<b>Spotsylvania</b>	<input checked="" type="checkbox"/>
<b>Stafford</b>	<input checked="" type="checkbox"/>

## Collaborative Impact

**Describe in detail how the community would be impacted if your agency were dissolved or merged with another partner agency.**

Legal Aid Works is the sole agency in PD 16 providing legal help to indigents in the civil justice system. Confused litigants representing themselves would slow the court system as they struggle with the requirements to present their cases, thus slowing the systems for everyone. There is no right to a free lawyer in civil matters, so without Legal Aid Works, these vulnerable clients would be left to figure out a complex system on their own. Without a legal aid agency assisting the most vulnerable in our community, it would be impossible to achieve the standard of equal access to justice for all. If Legal Aid Works merged with another partner agency, no other agency could deliver the critical legal help a law firm like Legal Aid Works could achieve. Other agencies would have to hire attorneys, provide malpractice insurance, state bar membership dues and other costs of running a law office, and would have to consider difficult ethics issues such as the requirement of setting up screenings for conflicts of interest. Legal Aid Works has developed a reservoir of goodwill in the civil justice system over the course of 46 years that would take another agency many years to replicate. Other agencies have come to rely on Legal Aid Works to provide the essential service of legal representation which no other organization can offer. For example, Empowerhouse, Thurman Brisben Center and Micah Ministries counts on LAW to be available to their clients who are facing illegal evictions, domestic violence, and other legal crises. In addition, we act as a legal resource for the staff members of those agencies, offering in-service trainings on various legal topics, both for the staff and for the clients served by those organizations.

## Community Impact

*Please provide at least 2 examples of how your services have impacted members of our community.*

### Example 1

"Rachel" fled to the home of a relative in Fredericksburg when she was physically abused in New Jersey by her boyfriend. Although she filed a petition for a civil protective order in the City, there were two big legal questions that she could not answer on her own: 1) How could she convince the court that the case should be heard in Virginia instead of transferring it back to New Jersey, where she feared for her life? and 2) How could she prove to the judge that her abuser knew about the hearing but was just avoiding being served with notice of the hearing date? The Legal Aid Works attorney who represented Rachel argued successfully that she was entitled to relief in Virginia, not New Jersey, because her boyfriend had continued to harass and threaten her by phone while she was in Virginia, therefore giving the Commonwealth jurisdiction to decide the protective order issue because some of the abuse did occur while she was in Virginia. Also, LAW was able to argue that his frequent calls to the court house proved that he knew when the hearing was, establishing that he had received notice of the court hearing time and location. LAW's attorney successfully obtained a two-year protective order for Rachel so she could live safely here without having to return to the state where her abuser lives.

### Example 2

"Denise" married "George" 18 years ago, sharing four sons with him (ages 16, 14, 13 and 10). They separated in January of 2018 after George sexually abused Denise for years. He also was fired from two previous jobs for sexual misconduct. Early in 2019, George came to Denise's home while she was at work, but 16-year-old "Sam" refused to let George in, saying that his mom told him not to let anyone in without her permission while she was away. George strangled Sam, causing physical and psychological trauma. Sam's younger brothers witnessed him being assaulted by their father and were extremely upset. George was charged with several felonies and ultimately was convicted. Legal Aid Works accepted Denise's request to be represented when she went to court in Stafford to protect her children from George's attempts to reestablish contact with his sons. His parents also tried to file for the right to see the children, who were terrified of George's whole family. Throughout a long process, with many delays and legal twists and turns, an attorney from Legal Aid Works stood by Denise's side and made sure that her concerns and her sons' concerns were heard during the custody/visitation case. After years of abuse by George, Denise and her sons were intimidated by his demands and experienced post traumatic stress responses when faced with the prospect of his gaining custody or even of his getting regular visits. With perseverance, the Legal Aid Works attorney convinced the judge that it would be in the best interests of the children to grant Denise sole custody of her sons and allowed her the sole discretion to decide whether her sons would have contact with their abusive father or his family. Following that decision about custody, Legal Aid Works continued their representation of Denise to obtain a divorce from George, based on the ground of separation for over a year. Denise and her sons are getting counseling and healing from the ordeal of the past several years.

### **Example 3 (Optional)**

"Marie" had struggled to pay her mortgage at her home in Spotsylvania, but she thought everything was OK because she had arranged a six-month "forbearance plan" with the bank, allowing her to make a smaller regular monthly payment while she got her financial affairs in better shape. She was shocked to find out right after the six month period expired that the house was scheduled for a foreclosure sale on June 1st. She contacted our office and was represented by a Legal Aid Works attorney who discovered that she had never received a pre-acceleration notice, which her Deed of Trust required. The LAW attorney filed an immediate complaint in Spotsylvania Circuit Court, asking for the sale to be cancelled because of the failure of the mortgage holder to give Marie the required notice. Because of that lawsuit LAW filed on behalf of Marie, the foreclosure sale was cancelled, which gave Marie time to find a willing buyer. The buyer of the home agreed to pay the payoff amount as the purchase price, so Marie was able to receive a statement from the mortgage holder that the mortgage had been paid in full. She is now in a more affordable home, with a credit score intact without a foreclosure to taint her future credit prospects.

## Legal Aid Works (Formerly Rappahannock Legal Services)

### Agency Budget Narrative

#### Administrative Expenses

**Provide an overview of the administrative costs for your agency.**

Administrative costs for the agency as a whole include that portion of salaries, benefits and overhead ( postage, equipment maintenance, repair and leasing, computers, copiers, software, printing and reproduction, internet, taxes and licenses, subscriptions and services) allocable to the administrative functions of the organization. Administrative costs associated with the Fredericksburg office, which serves Planning District 16, are estimated at \$147,027, approximately 21% of the total costs for running the Fredericksburg location of the organization. The total funding requested from the local jurisdictions within Planning District 16 is \$91,360. We are not requesting funds for administrative costs. The PD16 funding we receive will go towards attorney salaries, benefits and operating expenses for our Fredericksburg location.

**If your agency is requesting an increase or decrease in administrative funding, please describe in detail the reasons for these changes.**

N/A

**Please provide justification for and specific amounts of administrative costs that are defrayed by locality funds.**

N/A

#### Capital Expenses

**Please provide an overview of the capital costs for your agency.**

N/A

**Please provide justification for and specific amounts of capital costs that are defrayed by locality funds.**

N/A

#### Salary & Benefit Expenses

**Please provide an overview of any increases or decreases in general personnel expenses for your agency.**

Each year we have seen a steady increase in the cost of our health benefits. In an effort to deal with the ever-increasing costs, Legal Aid Works routinely reviews the employee contribution to those costs. In the coming fiscal year, we face the loss of two major grants which are ending on June 30, 2020, for a total of \$380,000. That gap

**Please provide a description of any changes to agency benefits structure or cost.**

We have not changed the benefits structure. However, we have seen an average increase of 8.9% in the cost of health insurance benefits from the previous fiscal year.

## Budget Issues

### **Provide any legislative initiatives or issues that may impact the agency for the upcoming year.**

Legal Aid Works continues to look for new funding as our existing funding is never guaranteed from year to year. We saw a 50+% cut in our United Way funding FY15 (from \$67,000 to \$32,000). In FY 2017, United Way did return some of that 50% cut (now at \$52,000), but we received notice RUW will no longer be funding any outside agencies in FY21. In addition, another grant we had received for 3 years, which funded the salaries of six new employees, is ending on June 30, 2020. We also anticipate other funding sources are going to fluctuate in the coming year. We plan to aggressively seek other funding sources, but it is crucial that our local government partners continue their support of our work which benefits their residents.

### **If you are aware of “outside” funding sources that will expire or be reduced on a set cycle or date, please note those below and how you are planning for them.**

We are not aware of any outside funding sources that will expire or be reduced on a set cycle or date, except for the two grants we have previously mentioned. The Rappahannock United Way grant of \$52,000 will cease at the end of FY2020 and the Victims of Crime Act (VOCA) grant of \$333,000 also has ended. We are supporting the work of our current staff with reserve funds we have saved, but that cannot be sustained forever, so we will be making many requests for grants from government and private foundation sources.

### **Please detail any identified agency needs or areas of concern that are currently not being addressed in your funding request.**

The continuing need in our office is for more staff attorneys. Since we turn away approximately two out of every three applicants due to our lack of staffing, we are able to meet only a small fraction of the most critical civil legal needs of indigent clients in this area. There is no right to a free attorney in civil legal matters, so that means that when we reject an applicant, there is no alternative which could provide free legal help in civil matters. Our funding request in this application asks for level funding in order to safeguard our current level of staffing, but the overwhelming need in our organization is for more advocates to take on more cases. We serve the PD 16 region (containing fifteen courts) with just 4.8 FTE attorneys.

## Legal Aid Works (Formerly Rappahannock Legal Services)

### Agency Total Budget

*In the boxes below provide an overview of the administrative costs associated with your total agency budget.*

#### Expenses

	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Budgeted</b>	<b>FY 2020 Budgeted</b>	<b>FY 2021</b>
Salary			993,348.68	1,027,948.00	1,027,948.00
Benefits			249,044.95	273,118.54	273,118.54
Operating Expenses			131,205.00	126,956.00	126,956.00
Capital Expenses			0.00	0.00	0.00
Other Expenses			80,392.00	83,674.09	83,674.09
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>1,453,990.63</b>	<b>1,511,696.63</b>	<b>1,511,696.63</b>

#### Revenues

*Please include revenue associated with your entire organization. This section represents the TOTAL revenue your organization is receiving. The revenue associated with specific programs will be listed within your program budgets; this section represents total revenues. (For example if your organization requests funding for multiple programs the total amount requested from each locality or other entities goes within this section)*

	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Budgeted</b>	<b>FY 2020 Budgeted</b>	<b>FY 2021</b>
Caroline			1,500.00	1,500.00	1,500.00
Fredericksburg			29,380.00	29,380.00	29,380.00
King George			0.00	0.00	0.00
Spotsylvania			28,684.00	28,684.00	28,684.00
Stafford			32,445.00	32,445.00	32,445.00
United Way			52,000.00	52,000.00	0.00
Grants			1,089,042.99	908,753.81	908,753.81
Client Fees			0.00	0.00	0.00
Fundraising			40,600.00	35,800.00	35,800.00
Other (Click to itemize)	0.00	0.00	180,338.64	423,133.82	475,133.82
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>1,453,990.63</b>	<b>1,511,696.63</b>	<b>1,511,696.63</b>

#### Surplus / Deficit

	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Budgeted</b>	<b>FY 2020 Budgeted</b>	<b>FY 2021</b>
Surplus or Deficit	0.00	0.00	0.00	0.00	0.00

## **Legal Aid Works (Formerly Rappahannock Legal Services)**

### **Locality Information**

#### **Locality Notes**

*Please use the spaces below to provide any locality specific notes or statements that may be relevant to your application.*

#### **Caroline County**

Total Caroline County Cases in FY19 – 38

Total People helped – 116 (46) Adults, (70) Children

Monthly awards \$1,071, Annualized (All support orders) \$12,852.

Monthly avoided \$146, Lump sum avoided \$4,820, Annualized (All avoided orders) \$6,572.

These statistics show the effectiveness of our targeted advocacy to get real results for our clients. In the past year, our legal advocacy allowed our clients to receive \$12,852 and avoid \$6,572 in liabilities.

#### **City of Fredericksburg**

Total City of Fredericksburg Cases in FY19 – 66

Total People helped – 202 (84) Adults, (118) Children

Lump sum avoided \$699.21.

These statistics show the effectiveness of our targeted advocacy to get real results for our clients. In the past year, our legal advocacy allowed our clients to avoid \$699.21 in liabilities.

#### **King George County**

Total King George County Cases in FY19 – 18

Total People helped – 41 (22) Adults, (19) Children

Lump sum avoided \$1,240, Annualized (All avoided orders) \$1,240.

These statistics show the effectiveness of our targeted advocacy to get real results for our clients. In the past year, our legal advocacy allowed our clients to avoid \$1,240 in liabilities.

#### **Spotsylvania County**

Total Spotsylvania County Cases in FY19 – 131

Total People helped – 386 (168) Adults, (218) Children

Lump sum awards \$11,615.17, Monthly awards \$8,315.63, Annualized (All support orders) \$111,402.73.

Lump sum avoided \$158,962.85, Annualized (All avoided orders) \$158,962.85.

These statistics show the effectiveness of our targeted advocacy to get real results for our clients. In the past year, our legal advocacy allowed our clients to receive \$111,402.73 and avoid \$158,962.85 in liabilities.

#### **Stafford County**

Total Stafford County Cases in FY19 – 127

Total People helped – 427 (185) Adults, (242) Children

Lump sum awards \$25,240.60, Monthly awards \$8,312, Annualized (All support orders) \$124,984.60.

Lump sum avoided \$102,295.08, Annualized (All avoided orders) \$102,295.08.

These statistics show the effectiveness of our targeted advocacy to get real results for our clients. In the past year, our legal advocacy allowed our clients to receive \$124,984.60 and avoid \$102,295.08 in liabilities.

# Legal Aid Works (Formerly Rappahannock Legal Services) - Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program

## Program Overview

*You may save your work at any time by clicking on the "Save My Work" link/icon at the bottom or top of the page.*

*When you have completed all questions on the form, select the "Save My Work and Mark as Completed" link/icon at the bottom or top of this page.*

*You may also SWITCH between forms in this application by using the SWITCH FORMS feature in the upper right corner. When switching forms, any updates to the existing form will automatically be saved.*

## General Information

<b>Program Name</b>	Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program
<b>Is this a new program?</b>	No

## Program Contact

<b>Name</b>	Ann H. Kloeckner
<b>Title</b>	Executive Director
<b>Email</b>	akloeckner@LegalAidWorks.org
<b>Phone</b>	(540) 371-1105 x116

## Program Purpose / Description

### Provide an overview of this program

We exist to fill the justice gap, leveling the playing field for those who cannot afford an attorney when they face a civil legal matter, such as obtaining a civil protective order, custody or support; stopping an illegal eviction or foreclosure; or being denied a benefit to which they are entitled. We educate the low-income community about their legal rights in civil matters.

## Client Fees

### Please describe the fees clients must pay for the services by this program.

Our clients are indigent and do not pay a fee for our services.

## Justification of Need

**Please state clearly why this service should be provided to the citizens of the region and why the localities should consider this funding request.**

We are the only agency that offers these services (no duplication). When we get a protective order, an enforceable support order or get unemployment benefits for a client, we help stabilize the community. With their rights protected, clients become self-supporting citizens and the PD16 social services system has fewer clients in crisis who use resources. We assist the court system by representing people who could not afford a lawyer. In a difficult economic climate, our efforts have brought in much needed support orders or benefits for your residents. In FY19, we handled 381 cases, helped 1172 PD16 residents, assisting 165 clients in domestic violence cases, & securing the following benefits: \$246,666.33 in child and spousal support awards; \$85,475.85 avoided in collections, \$182,541.29 avoided in housing matters payments. Our office assists vulnerable low-income residents of your counties by helping them avoid homelessness and protecting them with civil protective orders.

**If this is a new program, be sure to include the benefits to the region for funding a new request.**

N/A

**Target Audience and Service Delivery**

**Describe the program's intended audience or client base and how those clients are served.**

LAW represents people who are under 125% of the Federal poverty guidelines with civil legal matters. According to the 2010 Census, Planning District 16 has 25,829 citizens whose income level makes them eligible for our services. For an average family with one parent and two children, the monthly income limit would be approximately \$2,221.88. LAW serves all of PD16 (Spotsylvania County, City of Fredericksburg, Caroline County, King George County and Stafford County) from our office in Fredericksburg. In addition, LAW serves all of Planning Districts 9 (Culpeper, Fauquier, Madison, Orange, Rappahannock Counties) from an office in Culpeper and Planning District 17 (The Counties of Lancaster, Northumberland, Richmond, and Westmoreland) and parts of Planning District 18 (Essex, King & Queen and King William Counties) from our Tappahannock office. We have served Planning District 16 since 1973.

**If your program has specific entry or application criteria, please describe it here.**

Clients must be under the 125% of the Federal poverty guidelines. We only help those with civil legal matters, prioritizing our resources to focus on the critical areas of avoiding homelessness and protecting victims of domestic violence.

**Legal Aid Works (Formerly Rappahannock Legal Services) - Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program**

**Program Budget Narrative**

**Please indicate in detail reasons for increases or decreases in the amounts you are requesting.**

N/A we are asking for level funding.

**If an increase is being requested, please describe the impact not receiving an increase would have on the program.**

N/A

**In particular, please describe in detail if any increase is sought for new positions or personnel.**

N/A

**Legal Aid Works (Formerly Rappahannock Legal Services) - Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program**

**Program Specific Budget**

*Please provide your program specific budget below.*

**Expenses**

	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Budgeted</b>	<b>FY 2020 Budgeted</b>	<b>FY 2021</b>
Personnel	292,098.39	339,232.98	393,116.28	471,285.26	471,285.26
Benefits	57,946.11	61,680.80	94,144.62	119,345.85	119,345.85
Operating Expenses	73,197.38	74,199.11	79,880.00	106,834.42	106,834.42
Capital Expenses	0.00	0.00	0.00	0.00	0.00
<b>Total</b>	<b>423,241.88</b>	<b>475,112.89</b>	<b>567,140.90</b>	<b>697,465.53</b>	<b>697,465.53</b>

**Revenues**

*This section represents revenue specifically associated with your program. Revenue that supports the implementation of your program and the services provided to the community.*

	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Budgeted</b>	<b>FY 2020 Budgeted</b>	<b>FY 2021</b>
Caroline	1,500.00	1,500.00	1,500.00	1,500.00	1,500.00
Fredericksburg	29,380.00	29,380.00	29,380.00	29,380.00	29,380.00
King George	0.00	3,000.00	0.00	0.00	0.00
Spotsylvania	28,684.00	28,684.00	28,684.00	28,684.00	28,684.00
Stafford	32,445.00	32,445.00	32,445.00	31,796.00	31,796.00
United Way	48,000.00	52,000.00	52,000.00	52,000.00	0.00
Grants	281,509.33	322,371.89	417,631.90	274,045.28	274,045.28
Client Fees	0.00	0.00	0.00	0.00	0.00
Fundraising	0.00	0.00	0.00	0.00	0.00
Other (Click to itemize)	1,723.55	5,732.00	5,500.00	280,060.25	332,060.25
Guardian Ad Litem	907.55	292.00	500.00	500.00	500.00
Client Donations	816.00	440.00	0.00	100.00	100.00
Bar Dues	0.00	5,000.00	5,000.00	1,000.00	1,000.00
Reserve Fund				278,460.25	330,460.25
<b>Total</b>	<b>423,241.88</b>	<b>475,112.89</b>	<b>567,140.90</b>	<b>697,465.53</b>	<b>697,465.53</b>

**Surplus / Deficit**

	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Budgeted</b>	<b>FY 2020 Budgeted</b>	<b>FY 2021</b>
Surplus or Deficit	0.00	0.00	0.00	0.00	0.00

# Legal Aid Works (Formerly Rappahannock Legal Services) - Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program

[View Diagram](#) Goals and Objectives

## Goals

### Goal:

Provide legal services for victims of domestic violence. We help stabilize & keep the family safe by obtaining protective orders, we also seek child & spousal support. We anticipate the numbers will continue at a high level, due to the stressors tough economic situations create. If the family needs to sort out issues of child custody & visitation, we are able to provide full assistance to the family. Also, we assist the DV victim with other legal matters, such as housing and immigration.

### Objectives

Objectives		2017 Year End	2018 Baseline	2018 Year End	2019 Baseline	2019 Year End	2020 Baseline
<b>Provide advice and representation for victims of domestic violence to obtain protective orders against their abusers.</b>	Total # Clients Served	48	59	48	40		40
	Total # Clients Achieved/Successful	23	38	22	20		20
	% Achieved / Successful	47.92	64.41	45.83	50	0	50
<b>Provide advice and representation for victims of domestic violence to obtain enforceable orders of child and spousal support against their abusive partner.</b>	Total # Clients Served	64	69	62	55		55
	Total # Clients Achieved/Successful	36	40	33	27		27
	% Achieved / Successful	56.25	57.97	53.23	49.09	0	49.09

## Explanation & Overview

If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case

In this past year, we had some staff changes and needed to train new staff.

## Updates for FY2018

**Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported**

We have increased our outreach, especially on housing matters, after July of this year. We have established a more consistent presence in housing court in three localities (Spotsylvania, Stafford and City of Fredericksburg) in response to increased scrutiny of high eviction rates in those locations. In July through September of 2019, we have increased, as a result of this effort, the number of housing cases we handle, advising six times as many clients as the previous year. Therefore, we believe that the coming year will show an increase in the number of people served.

**If you are restating the goals or objectives for the prior calendar year, please include those here**

N/A

**Goal:**

**Provide legal services for indigent clients who were wrongly denied unemployment benefits. In the recent difficult economic situation, unemployment benefits cases are vitally important to struggling individuals. We are hoping to take a similar number of cases in this area in the following fiscal year, in order to assist at-risk residents of Planning District 16 who have lost their jobs.**

<b>Objectives</b>		<b>2017 Year End</b>	<b>2018 Baseline</b>	<b>2018 Year End</b>	<b>2019 Baseline</b>	<b>2019 Year End</b>	<b>2020 Baseline</b>
<b>Provide advice and representation for those who were wrongly denied unemployment benefits.</b>	Total # Clients Served	9	13	9	8		8
	Total # Clients Achieved/Successful	5	4	8	4		4
	% Achieved / Successful	55.56	30.77	88.89	50	0	50
<b>Provide advice and representation for indigent clients to obtain back awards and monthly continuing awards of unemployment benefits that were wrongfully denied to them.</b>	Total # Clients Served	9	13	8	8		8
	Total # Clients Achieved/Successful	4	6	3	4		4
	% Achieved / Successful	44.44	46.15	37.50	50	0	50

**Explanation & Overview**

**If your outcomes are significantly less than your stated objectives, please note any reasons why this might be the case**

We do not have any idea why the numbers in this category (unemployment benefits) would be dropping. We will set up Know Your Rights presentations to address this legal issue in the coming year, to raise awareness of people's rights.

### **Updates for FY2018**

**Please note any changes you plan to make to the program, or the stated goals and objectives, given the data you have reported**

No changes.

**If you are restating the goals or objectives for the prior calendar year, please include those here**

N/A

**Legal Aid Works (Formerly Rappahannock Legal Services) - Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program**

**Number of Individuals Served**

**Localities**

*Please provide the actual numbers of individuals served in this program during FY2017, FY2018, and FY 2019, the estimated numbers of individuals served in FY2020 and the projected numbers of individuals served in FY2021.*

<b>Locality</b>	<b>FY2017 (Actual)</b>	<b>FY2018 (Actual)</b>	<b>FY 2019 (Actual)</b>	<b>FY 2020 Estimate</b>	<b>FY 2021 Projected</b>
Fredericksburg City	161	141	202	150	150
Caroline County	136	108	116	95	95
King George County	80	61	41	40	40
Spotsylvania County	474	473	386	350	350
Stafford County	354	498	427	390	390
Other Localities	110	23	0	20	20
<b>Total</b>	<b>1,315</b>	<b>1,304</b>	<b>1,172</b>	<b>1,045</b>	<b>1,045</b>

## **Legal Aid Works (Formerly Rappahannock Legal Services) - Legal Aid Works (Formerly Rappahannock Legal Services) Civil Legal Representation Program**

### **Collaborative Impact**

#### **Efforts and Partnerships**

**Describe in detail examples of collaborative efforts and key partnerships between your program and the other programs or agencies in the area.**

LAW collaborates through active key partnerships, including working with EmpowerHouse (representing some of their clients in need of protective orders and training their shelter staff on legal rights); RCASA (advising their rape crisis clients on family law and immigration matters); Thurman Brisben Center (regular talks to their residents on tenants' legal rights); Micah Ministries (advising their staff on tenants' legal rights, accepting many referrals from their programs); active participant in Council of Executives, a group of nonprofit leaders which shares best practices in nonprofit governance; active participant in Rappahannock Area Domestic Violence Task Force (area law enforcement, Commonwealth's Attorney and nonprofit groups that work with victims of domestic violence). We also have assigned a paralegal to conduct intake and community education at Empowerhouse every month. We produce Know Your Rights presentations held at FAHASS, Micah Ministries and Thurman Brisben Center.

### **Collaborative Impact**

**Describe in detail how the community would be impacted if your program were dissolved or merged with another partner agency.**

LAW is the sole agency in PD 16 giving legal help to indigents in the civil justice system. Confused litigants representing themselves slow the court system as they struggle with presenting their cases, thus slowing the system for everyone. There is no right to a free lawyer in civil matters, so without LAW, these vulnerable clients would have to figure out a complex system on their own. Without Legal Aid helping the most vulnerable in our region, it would be impossible to achieve the standard of equal access to justice for all. If LAW merged with another partner agency, no other agency could deliver the critical legal help a law firm like LAW could achieve. Other agencies would have to hire lawyers, provide malpractice insurance, state bar member dues and other costs of running a law office, and would have to consider difficult ethics issues such as the requirement of setting up screenings for conflicts of interest. If we dissolved, other nonprofits would lose an irreplaceable ally.